

# WARRANTY

We warrant that the Goods:

- comply with their description on our Order Acknowledgement form; and
- are free from material defect at the time of delivery.

We do not warrant the suitability of Goods or services for a particular purpose other than that illustrated within product/service instructions, specifications or guides and Consumers should check specifications size and suitability before ordering.

If you believe that we have delivered Goods that are defective in materials or workmanship, you must:

- inform us (in writing), with full details, as soon as possible; and
- allow us to investigate (we may need access to your premises and product samples).

If the Goods are found to be defective in material or workmanship (following our investigations), and you have complied with those conditions in full, we will (at our option) repair the Goods, replace the Goods or refund the price.

We are not liable for any other loss or damage (including indirect or consequential loss, financial loss, loss of profits or loss of use) arising from the Contract or the supply of Goods or their use, even if we are negligent.

Our total liability to you (from one single cause) for damage to property caused by our negligence is limited to one million pounds.

For all other liabilities not referred to elsewhere in these terms our liability is limited in damages to the price of the Goods. Nothing in these terms restricts or limits our liability for death or personal injury resulting from negligence.

Powder coat and paint finishes have an applied 1 year guarantee. Colour fastness and corrosion resistance is dependent on the location and atmospheric conditions. Therefore our guarantee is limited to corrosion resistance only in line with our powder coating suppliers specifications.

Products with powder coated finishes, that are installed within 1 mile of a coastal location; or highly industrial locations or any other locations with high levels of sulphur dioxide in the atmosphere, must have the extra coastal intermediate primer protection applied to the external finish. Products with satin silver, polished gold or polished silver finishes, that are installed within 1 mile of the coast, must have the additional clear powder coating applied to the external finish.

Products should be installed, well maintained and cleaned regularly, using the guidance information stated on the instructions supplied. Frequency of cleaning will depend on local conditions, but the minimum recommendation is twice a year.

If you have a query, please contact us and we will endeavour to assist as quickly as possible. Phone: +44 (0)1934 852 888 | Email: [sales@signscape.co.uk](mailto:sales@signscape.co.uk).

To read the full Terms and Conditions of Sale please go to <https://sasl.co.uk/terms-and-conditions/>.